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Step 1 – Get RMA

RMA # _____
Call us for a RMA number.

Step 2 – Fill out Shipping Information

Name _____

Address _____

Province _____ Postal Code _____

Phone _____

Invoice # _____

Email _____

Step 3 - How would you like us to handle you return/exchange?

- Store Credit Refund to Credit Card
 Exchange (Please fill out step 5)

Step 4 – List items you are returning including reason for return

Qty	SKU	Colour	Size	Description	Reason

Reason for Return: (fill in letter above)

- A. Damaged
- B. Defective
- C. Incorrect item shipped
- D. Ordered Wrong Product
- E. Shipping Damage
- F. Wrong Size

Additional Comments:

Step 5 – List items you want for your exchange (if applying for credit or refund skip this step)

Qty	SKU	Colour	Size	Description	Reason

Step 6 – Enclose and return

Enclose this return form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and black warrantee cards). Send your package via courier or insured mail to address listed above. Be sure to mark the outside of the box with the RMA#.